GP-303486

TELEMATICS UNIT AND METHOD FOR OPERATING

ABSTRACT OF THE DISCLOSURE

A method of operating a telematics unit comprising the steps of: first operating the telematics unit in a logistical support mode containing a first set of operations assisting tracking of at least one of (a) the telematics unit and (b) a vehicle containing the telematics unit through storage and travel; and second operating the telematics unit in a customer service mode containing a second set of operations supporting a customer associated with the vehicle, wherein the first set of operations contains at least one operation unique from the second set of operations.